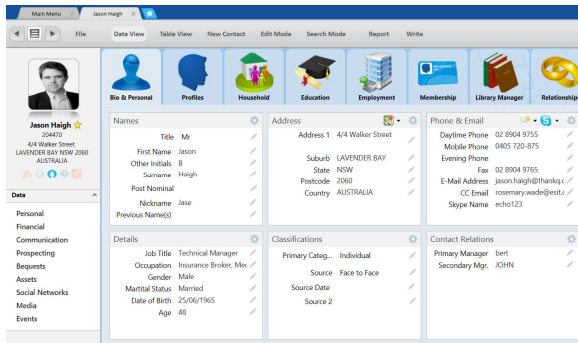


Features:

- Supporter and Contact Profiles
- Relationship Management
- Full Communication History
- Post Code Look Up Interfaces
- Links to Legacy, Pledges
- Mailing Preferences
- Unlimited, user-definable categories
- Display of photos, document management
- Single view of all information; e.g. prospecting, membership, events, volunteering, bequests, communications, social networking, and media



contact information

The entire contact profile is accessible from the same form, including for example, communication or donation histories. Different levels of access mean that different 'types' of contact can be made available to different users. Icons are used as quick visual indicators for specific attributes such as 'do not mail' indicators.

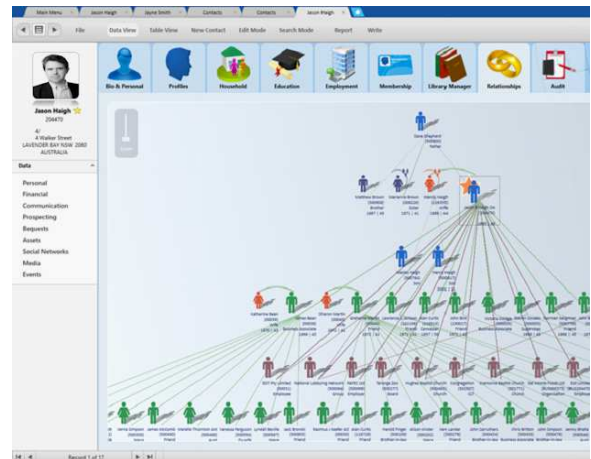
Contacts can be managed in groups as either a static list or based on a search, for example all those who fall within a given profile. Unlimited categories can be set up by the user to meet the changing needs of the database.

relationship management

thankQ uses a graphical interface with zoom to display the Relationship Tree (see image), a simple interface giving a quick overview of a contact. The hover function allows pop-up information on each contact to be displayed.

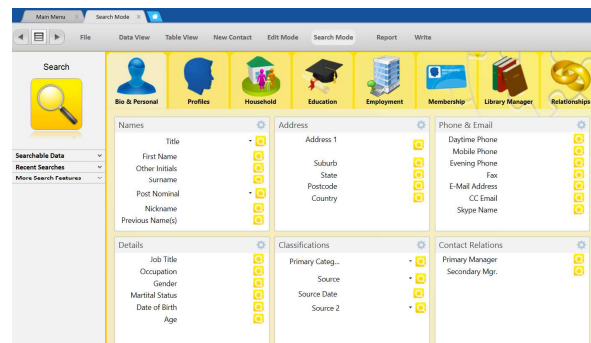
Additional data, information, people or organisations can be dragged onto the tree to build a detailed profile of the contact. Association of contacts and information allows the relationship you have with a supporter to be shared across your organisation.

Use the relationship analysis report to highlight all the important people to your organisation and their related contacts.



mailing preferences

thankQ allows separate Mailing Preferences to be configured so that different types of mailings can use different addresses or salutations. The software will determine the correct address, avoid duplication and never mails anybody who has been marked accordingly.



searching and reporting

thankQ allows the user to search across all fields and any combination of them, then save the search to be used again in the future. This means combinations of personal, financial or communication information can be searched at the same time.

thankQ's ease of use means that constructing or running a search takes no longer than a few seconds. The information can then be reported to a choice of familiar formats including Microsoft Word, Excel or Access.

